

# *The Claremont*

SABI SABI COLLECTION



## **2025/2026 – RACK RATES**

### CONTACT DETAILS:

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# 2025/2026 - RACK RATES

Validity: 1 September 2025 – 31 March 2026

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RATES QUOTED ARE PER ROOM PER NIGHT*			
	HIGH SEASON	CHRISTMAS PEAK SEASON	
	1 September 2025 – 19 December 2025	11 January 2026 – 31 March 2026	20 December 2025 – 10 January 2026
CLASSIC ROOM	<b>R9 000</b>		<b>R10 350</b>
DE LUXE ROOM	<b>R12 000</b>		<b>R13 800</b>
SAUER SUITE	<b>R16 000</b>		<b>R18 400</b>
*Single Traveller Rates apply in the Classic Room			
CLASSIC SINGLE	<b>R6 750</b>		<b>R7 763</b>
Regretfully we do not accommodate children under the age of 13 years			

**The above rates are per room per night and are inclusive of:**

- Breakfast daily.
- WiFi.
- Secure on-site parking.
- Rates include government taxes (VAT at 15%).

The Sabi Sabi Collection reserves the right to change tariffs without notice subject to implementation or variations of taxes or levies by any authority or the government.

A century-old Cape Dutch manor in leafy Claremont, Cape Town, has been beautifully reimagined as The Claremont – an elegant five-star boutique hotel and the first Sabi Sabi Collection property beyond the bushveld.

Designed in 1928 by pioneering architect Magda Sauer, the manor has been carefully restored. Set among rolling lawns and an ancient oak tree, with Table Mountain as backdrop, The Claremont offers a quiet kind of luxury – one rooted in heritage, warm and a deep sense of place.

Fifteen bespoke rooms are thoughtfully spread across the historic manor house, landscaped gardens and next to the pool. Guests can choose between Deluxe and Classic Rooms, or the exclusive Sauer Suite with its private pool and separate entrance. Each room is designed to feel more like a private residence than a hotel suite – calm, spacious and layered with textures.

Guests can unwind in graceful, shared spaces – from the formal lounge and garden conservatory to the elegant Veld & Vine Bistro and the wine-focused 1928 Craft Bar. A spa and a coffee café round out the experience.

With Kirstenbosch Gardens, Constantia's wine farms and Cape Town's vibrant culinary scene nearby, The Claremont is a peaceful base for exploring the city – or simply slowing down.

A true sense of home.  
Your Sabi Sabi home in the Cape.

# PAYMENT TERMS & CONDITIONS

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1 September 2025 – 31 March 2026

These Terms and Conditions will apply to all bookings made or amended by any person, whether such booking is made by an agent or operator for its clients or by a guest making a booking directly (**“you”, “your”**), with the Sabi Sabi Collection (Pty) Ltd (**“Sabi Sabi”, “us”, “we”**) for less than 16 people at The Claremont for stays after 1 October 2025.

## OFF-PEAK BOOKINGS

Paragraphs 1 and 2 below apply to all reservations made for stays after 1 October 2025, **excluding** reservations for stays during 20 December 2025 to 10 January 2026.

### 1 Booking and Payment

- 1.1 Sabi Sabi will hold a reservation without payment for a period of 7 days. If a reservation is not confirmed, in writing, within 7 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 1.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value (**“the Reservation Value”**) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 1.3 The deposit will be 25% of the Reservation Value as quoted in the pro-forma invoice.
- 1.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 1.5 A final pro-forma invoice will be issued 45 days prior to your check-in date, following which the balance of the Reservation Value is due. The balance of the Reservation Value must be paid no later than 30 days prior to your check-in date.
- 1.6 Reservations made within 45 days of the check-in date will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

#### RESERVATIONS MADE **MORE THAN 45 DAYS** FROM CHECK-IN DATE:

Confirmation of booking:	25% of Reservation Value
45 days from arrival	75% of Reservation Value

#### RESERVATIONS MADE **WITHIN 45 DAYS** FROM CHECK-IN DATE:

Confirmation of booking:	Reservation Value paid in full
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### 2 Cancellations

- 2.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your reservation immediately on written notice to you.
- 2.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 2.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.

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1 September 2025 – 31 March 2026

2.4 If you cancel a booking the following cancellation fees will apply:

Days prior to check-in:	0 - 14	15 - 30	31 - 45	46+
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value	5% of Reservation Value

2.5 **A portion of the cancellation fee equal to 5% of the Reservation Value will be applied to costs of Sabi Sabi in connection with administration.**

It is recorded where a reservation is cancelled more than 45 days before the check-in date, the entire cancellation fee will be allocated to such administration costs.

2.6 No cancellation fees will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

## PEAK SEASON BOOKINGS

**Paragraphs 3 and 4 below applies to all bookings made for travel from 20 December to 10 January in each year.**

### 3 Booking and Payment

- 3.1 Sabi Sabi will hold a reservation without payment for a period of 7 days. If a reservation is not confirmed, in writing, within 7 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 3.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value, including the conservation levy (**“the Reservation Value”**) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 3.3 The deposit will be 25% of the Reservation Value, as quoted in the pro-forma invoice.
- 3.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 3.5 A final pro-forma invoice will be issued before 1 October, prior to your check-in date. Final payment must be made no later than 30 September, prior to your check-in date.
- 3.6 Bookings made after 30 September will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

# PAYMENT TERMS & CONDITIONS

1 September 2025 – 31 March 2026

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## BOOKINGS MADE BEFORE 30 SEPTEMBER:

Confirmation of booking:	25% of Reservation Value
30 September	75% of Reservation Value

## BOOKINGS MADE AFTER 30 SEPTEMBER:

Confirmation of booking:	Reservation Value paid in full
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## 4 Cancellations

- 4.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your booking immediately on written notice to you.
- 4.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within **24 hours** from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 4.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 4.4 If you cancel a booking the following cancellation fees will apply:

Days prior to check-in:	0 - 30	31 - 45	46 - 60	61+	Prior to 30 September
Cancellation Fee:	100% of Reservation Value	75% of Reservation Value	50% of Reservation Value	25% of Reservation Value	5% of Reservation Value

- 4.5 **A portion of the cancellation fee equal to 5% of the Reservation Value will be applied to costs of Sabi Sabi in connection with administration.**

It is recorded where a reservation is cancelled more than 45 days before the check-in date, the entire cancellation fee will be allocated to such administration costs.

- 4.6 No cancellation fees will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

# PAYMENT TERMS & CONDITIONS

1 September 2025 – 31 March 2026

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## GENERAL

### 5 Terms and Conditions

All reservations are subject to the acceptance of our standard terms and conditions of Sabi Sabi available at [The Sabi Sabi Collection Terms & Conditions](#).

### 6 Insurance

All guests and their personal belongings must be adequately covered by a travel insurance policy covering at least injury, death, medical costs, emergency evacuation, repatriation, loss of or damage to personal belongings (due to theft or otherwise) and cancellation. Proof of Insurance will be requested prior to arrival.

### 7 Parties to agreement

If the booking is made by a travel agent or operator, these terms and conditions are accepted by such travel agent or operator as principal. These terms and conditions accordingly establish rights and obligations between Sabi Sabi and the travel agent or operator, as principal.

### 8 Applicable Laws

These terms and conditions will be construed, interpreted and subject to the laws of the Republic of South Africa. The courts in the Republic of South Africa shall have exclusive jurisdiction in respect of any claim, demand, dispute or controversy arising from these terms and conditions.

### 9 Address for receiving notices

Your address for receiving notices in terms of these terms and conditions will be the address set out in the Reservation Form. All written communication may be sent to the e-mail address set out in the Reservation Form.

# GROUP TERMS & CONDITIONS

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These Terms and Conditions will apply to all bookings made or amended by any person, whether such booking is made by an agent or operator for its clients or by a guest making a booking directly (“**you**”, “**your**”), with the Sabi Sabi Collection (Pty) Ltd (“**Sabi Sabi**”, “**us**”, “**we**”) for 16 or more people (“the Group”) at The Claremont for stays after 1 October 2025, without any exclusivity in respect of the Hotel.

## OFF-PEAK BOOKINGS

Paragraphs 1 to 3 below apply to all reservations made for stays after 1 October 2025, **excluding** reservations for stays during 20 December 2025 to 10 January 2026.

### 1 Booking and Payment

- 1.1 Sabi Sabi will hold a reservation without payment for a period of 7 days. If a reservation is not confirmed, in writing, within 7 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 1.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value (“**the Reservation Value**”) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 1.3 The deposit will be 20% of the Reservation Value as quoted in the pro-forma invoice, subject to 1.5.
- 1.4 A second pro-forma invoice will be raised 90 days prior to the check-in date for a further deposit of 40% of the Reservation Value, subject to 1.5. This invoice will be payable within 5 working days from the date thereof.
- 1.5 If the Reservation is made within 90 days of the check-in date, a pro-forma invoice for a deposit of 60% of the Reservation Value will be raised upon confirmation of the reservation request. This pro-forma invoice will be payable within 5 working days from the date thereof.
- 1.6 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 1.7 A final pro-forma invoice will be issued 60 days prior to your check-in date, following which the balance of the Reservation Value is due. The balance of the Reservation Value is payable within 5 working days from the date of the final pro-forma invoice.
- 1.8 Reservations made within 60 days of the check-in date will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

#### RESERVATIONS MADE **MORE THAN 90 DAYS** FROM CHECK-IN DATE:

Confirmation of booking:	20% of Reservation Value
90 days from check-in date:	40% of Reservation Value
60 days from check-in date:	40% of Reservation Value

#### RESERVATIONS MADE **LESS THAN 90 DAYS BUT MORE THAN 60 DAYS** FROM THE CHECK-IN DATE:

Confirmation of booking:	60% of Reservation Value
60 days from check-in date:	40% of Reservation Value

#### RESERVATIONS MADE **WITHIN 60 DAYS** FROM THE CHECK-IN DATE:

Confirmation of booking:	Reservation Value paid in full
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1 September 2025 – 31 March 2026

## 2 Cancellations

- 2.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your reservation immediately on written notice to you.
- 2.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 2.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 2.4 If you cancel a booking the following cancellation fees (**“the Cancellation Fee”**) will apply, subject to the attrition policy in paragraph 3 below:

Days prior to check-in:	0 - 45	46 - 60	61 - 90	91+
Cancellation Fee:	100% of Reservation Value	75% of Reservation Value	50% of Reservation Value	10% of Reservation Value

- 2.5 **A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with administration.**

It is recorded where a reservation is cancelled more than 90 days before the check-in date, the entire Cancellation Fee will be allocated to such administration costs.

- 2.6 No cancellation fees will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

## 3 Attrition Policy

- 3.1 If cancellation takes place within 45 days from check-in date, 100% of the Cancellation Fee is payable.
- 3.2 If cancellation takes place 46 to 60 days prior to check-in date, 25% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 25%.
- 3.3 If cancellation takes place 61 to 90 days prior to check-in date, 50% of the reservation booking may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 50%.
- 3.4 If cancellation takes place more than 90 days prior to check-in date, 90% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 90%.
- 3.5 Our attrition policy can be summarised as follows:

Days prior to check-in:	0 - 45	46 - 60	61 - 90	91+
Attrition rate (% of rooms that may be cancelled without Cancellation Fee):	0%	25%	50%	90%

# GROUP TERMS & CONDITIONS

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1 September 2025 – 31 March 2026

## PEAK SEASON BOOKINGS

**Paragraphs 4 and 5 below applies to all bookings made for travel from 20 December to 10 January each year.**

### 4 Booking and Payment

- 4.1 Sabi Sabi will hold a reservation without payment for a period of 7 days. If a reservation is not confirmed, in writing, within 7 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 4.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value (**“the Reservation Value”**) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 4.3 The deposit will be 25% of the Reservation Value, as quoted in the pro-forma invoice.
- 4.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 4.5 A final pro-forma invoice will be issued before 1 October, prior to your check-in date. Final payment must be made no later than 30 September, prior to your check-in date.
- 4.6 Bookings made after 30 September will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

#### BOOKINGS MADE BEFORE 30 SEPTEMBER:

Confirmation of booking:	25% of Reservation Value
30 September	75% of Reservation Value

#### BOOKINGS MADE AFTER 30 SEPTEMBER:

Confirmation of booking:	Reservation Value paid in full
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## 5 Cancellations

- 5.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your booking immediately on written notice to you.
- 5.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 5.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 5.4 If you cancel a booking the following cancellation fees (**“Cancellation Fee”**) will apply:

<b>Cancellation Date:</b>	<b>After 20 November</b>	<b>21 October - 20 November</b>	<b>1 to 20 October</b>
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value

- 5.5 **A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with administration.**
- 5.6 No Cancellation Fee will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

# GROUP TERMS & CONDITIONS

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1 September 2025 – 31 March 2026

## GENERAL

### 6 Groups and Guides

- 6.1 If the Group consists of 30 or less full-paying guests, you will not be charged for 1 guest staying in shared accommodation.
- 6.2 If the Group consists of more than 30 full-paying guests, you will not be charged for 2 guests staying in shared accommodation.
- 6.3 In respect of any tour guide or tour leader or similar assistance forming part of the Group, and who has been employed or appointed by a travel agent or operator, (“**Tour Guides**”), the following provisions will apply –
  - 6.3.1 a separate per person per night (“**the Tour Guide Rate**”) will be quoted in the confirmation of reservation in respect of Tour Guides, limited to a maximum of 2 Tour Guides per Group;
  - 6.3.2 Sabi Sabi reserves the right to place Tour Guides in its staff or alternative shared accommodation; and
  - 6.3.3 the Tour Guide Rate will cover accommodation and breakfast for Tour Guides.

### 7 Terms and Conditions

All reservations are subject to the acceptance of our standard terms and conditions of Sabi Sabi available at [The Sabi Sabi Collection Terms & Conditions](#).

### 8 Insurance

All guests and their personal belongings must be adequately covered by a travel insurance policy covering at least injury, death, medical costs, emergency evacuation, repatriation, loss of or damage to personal belongings (due to theft or otherwise) and cancellation. Proof of Insurance will be requested prior to arrival.

### 9 Parties to agreement

If the booking is made by a travel agent or operator, these terms and conditions are accepted by such travel agent or operator as principal. These terms and conditions accordingly establish rights and obligations between Sabi Sabi and the travel agent or operator, as principal.

### 10 Applicable Laws

These terms and conditions will be construed, interpreted and subject to the laws of the Republic of South Africa. The courts in the Republic of South Africa shall have exclusive jurisdiction in respect of any claim, demand, dispute or controversy arising from these terms and conditions.

### 11 Address for receiving notices

Your address for receiving notices in terms of these terms and conditions will be the address set out in the Reservation Form. All written communication may be sent to the e-mail address set out in the Reservation Form.

# EXCLUSIVE USE TERMS & CONDITIONS

1 September 2025 – 31 March 2026

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These Terms and Conditions will apply to all bookings made or amended by any person, whether such booking is made by an agent or operator for its clients or by a guest making a booking directly (“**you**”, “**your**”), with the Sabi Sabi Collection (Pty) Ltd (“**Sabi Sabi**”, “**us**”, “**we**”) for 16 or more people (“**the Group**”) at The Claremont for stays after 1 October 2025, on an exclusive basis in respect of the Hotel.

## OFF-PEAK BOOKINGS

Paragraphs 1 to 3 below apply to all reservations made for stays after 1 October 2025, excluding reservations for stays during 20 December 2025 to 10 January 2026.

### 1 Booking and Payment

- 1.1 Sabi Sabi will hold a reservation without payment for a period of 7 days. If a reservation is not confirmed, in writing, within 7 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 1.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value (“**the Reservation Value**”) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 1.3 The deposit will be 20% of the Reservation Value as quoted in the pro-forma invoice, subject to 1.5.
- 1.4 A second pro-forma invoice will be raised 120 days prior to the check-in date for a further deposit of 40% of the Reservation Value, subject to 1.5. This pro-forma invoice will be payable within 5 working days from the date thereof.
- 1.5 If the Reservation is made within 120 days of the check-in date, a pro-forma invoice for a deposit equal to 60% of the Reservation Value will be raised upon confirmation of the reservation request. This pro-forma invoice will be payable within 5 working days from the date thereof.
- 1.6 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 1.7 A final pro-forma invoice will be issued 60 days prior to your check-in date, following which the balance of the Reservation Value is due. The balance of the Reservation Value is payable within 5 working days from the date of the final pro-forma invoice.
- 1.8 Reservations made within 60 days of the check-in date will require full payment of the Reservation Value within 5 working days of the confirmation of reservation and the date of the pro-forma invoice.

#### RESERVATIONS MADE **MORE THAN 120 DAYS** FROM CHECK-IN DATE:

Confirmation of booking:	20% of Reservation Value
120 days from check-in date:	40% of Reservation Value
60 days from check-in date:	40% of Reservation Value

#### RESERVATIONS MADE **LESS THAN 120 DAYS BUT MORE THAN 60 DAYS** FROM THE CHECK-IN DATE:

Confirmation of booking:	60% of Reservation Value
60 days from check-in date:	40% of Reservation Value

#### RESERVATIONS MADE **WITHIN 60 DAYS** FROM THE CHECK-IN DATE:

Confirmation of booking:	Reservation Value paid in full
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## 2 Cancellations

- 2.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your reservation immediately on written notice to you.
- 2.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 2.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 2.4 If you cancel a booking the following cancellation fees (**“the Cancellation Fee”**) will apply, subject to the attrition policy in paragraph 3 below:

Days prior to check-in:	0 - 60	61 - 90	91 - 120	121+
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value	10% of Reservation Value

- 2.5 **A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with administration.**

It is recorded where a reservation is cancelled more than 120 days before the check-in date, the entire Cancellation Fee will be allocated to such administration costs.

- 2.6 No Cancellation Fee will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

## 3 Attrition Policy

- 3.1 If cancellation takes place within 60 days from check-in date, 100% of the Cancellation Fee is payable.
- 3.2 If cancellation takes place 61 to 90 days prior to check-in date, 50% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 50%.
- 3.3 If cancellation takes place 91 to 120 days prior to check-in date, 75% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 75%.
- 3.4 If cancellation takes place more than 120 days prior to check-in date, 90% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 90%.
- 3.5 Our attrition policy can be summarised as follows:

Days prior to check-in:	0 - 60	61 - 90	91 - 120	121+
Attrition rate (% of rooms that may be cancelled without Cancellation Fee):	0%	50%	75%	90%

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## PEAK SEASON BOOKINGS

**Paragraphs 4 and 5 below applies to all bookings made from 20 December to 10 January each year.**

### 4 Booking and Payment

- 4.1 Sabi Sabi will hold a reservation without payment for a period of 7 days. If a reservation is not confirmed, in writing, within 7 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 4.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value (**“the Reservation Value”**) will be raised and a deposit is payable within 5 working days of receipt of the pro-forma invoice.
- 4.3 The deposit will be 25% of the Reservation Value, as quoted in the pro-forma invoice.
- 4.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 4.5 A final pro-forma invoice will be issued before 1 October, prior to your check-in date. Final payment must be made no later than 30 September, prior to your check-in date.
- 4.6 Bookings made after 30 September will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice

#### BOOKINGS MADE BEFORE 30 SEPTEMBER:

Confirmation of booking:	25% of Reservation Value
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30 September	75% of Reservation Value
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#### BOOKINGS MADE AFTER 30 SEPTEMBER:

Confirmation of booking:	Reservation Value paid in full
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## 5 Cancellations

- 5.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your booking immediately on written notice to you.
- 5.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 5.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 5.4 If you cancel a booking the following cancellation fees (**“Cancellation Fee”**) will apply:

Cancellation Date:	After 20 November	21 October to 20 November	1 to 20 October
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value

- 5.5 **A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with administration.**
- 5.6 No Cancellation Fee will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

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## GENERAL

### 6 Groups and Guides

- 6.1 If the Group consists of 30 or less full-paying guests, you will not be charged for 1 guest staying in shared accommodation.
- 6.2 If the Group consists of more than 30 full-paying guests, you will not be charged for 2 guests staying in shared accommodation.
- 6.3 In respect of any tour guide or tour leader or similar assistance forming part of the Group, and who has been employed or appointed by a travel agent or operator, (“**Tour Guides**”), the following provisions will apply –
  - 6.3.1 a separate per person per night (**“the Tour Guide Rate”**) will be quoted in the confirmation of reservation in respect of Tour Guides, limited to a maximum of 2 Tour Guides per Group;
  - 6.3.2 Sabi Sabi reserves the right to place Tour Guides in its staff or alternative shared accommodation; and
  - 6.3.3 the Tour Guide Rate will cover accommodation and breakfast for Tour Guides.

### 7 Terms and Conditions

All reservations are subject to the acceptance of our standard terms and conditions of Sabi Sabi available at [The Sabi Sabi Collection Terms & Conditions](#).

### 8 Insurance

All guests and their personal belongings must be adequately covered by a travel insurance policy covering at least injury, death, medical costs, emergency evacuation, repatriation, loss of or damage to personal belongings (due to theft or otherwise) and cancellation. Proof of Insurance will be requested prior to arrival.

### 9 Parties to agreement

If the booking is made by a travel agent or operator, these terms and conditions are accepted by such travel agent or operator as principal. These terms and conditions accordingly establish rights and obligations between Sabi Sabi and the travel agent or operator, as principal.

### 10 Applicable Laws

These terms and conditions will be construed, interpreted and subject to the laws of the Republic of South Africa. The courts in the Republic of South Africa shall have exclusive jurisdiction in respect of any claim, demand, dispute or controversy arising from these terms and conditions.

### 11 Address for receiving notices

Your address for receiving notices in terms of these terms and conditions will be the address set out in the Reservation Form. All written communication may be sent to the e-mail address set out in the Reservation Form. These terms and conditions will be subject to the laws of the Republic of South Africa.